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April 04, 2018

## **Metro-North Crews Continue Post-Storm Repairs to Harlem Line**

*Substitute Bus Service in Effect Between Southeast and Goldens Bridge Weekends of April 7-8 Through April 28-29 to Accommodate Infrastructure Work*

MTA Metro-North Railroad today announced that this weekend, Saturday and Sunday, April 7-8, and continuing over the next three consecutive weekends, crews will return to the Harlem Line to strengthen the railroad's infrastructure following the series of powerful nor'easters that hit the region in March. Crews will restore and reinforce power poles and wires, enhancing the Harlem Line's resiliency.

To accommodate work essential to maintaining the railroad's safety and service reliability, substitute bus service will be in effect between Southeast and Goldens Bridge Stations over the next four weekends. Regular weekend train service resume each evening with the 7:10 p.m. train from Grand Central Terminal and the 8:15 p.m. train from Wassaic and 9:08 p.m. from Southeast.

Harlem Line train service continues to operate between Grand Central Terminal and Goldens Bridge on the south end and between Southeast and Wassaic on the north end, with substitute bus service provided between Goldens Bridge and Southeast.

Customers may also use the Hudson Line, where tickets will be cross-honored.

Service details are below:

**Wassaic Branch Customers:** southbound trains will depart 10 minutes *earlier* than the regularly scheduled train departure times at all stations between Wassaic and Patterson in order to connect with bus service at Southeast. Northbound customers traveling to Brewster or Southeast should anticipate 15 minutes of additional travel time.

**Southeast and Brewster Customers:** all southbound buses will depart approximately 20 minutes *earlier* than regularly scheduled train departure times in order to connect with regularly scheduled train service at Goldens Bridge. Northbound customers traveling to

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Brewster or Southeast should allow for an additional 15 minutes of travel time.

**Croton Falls and Purdy's Customers:** please travel to Goldens Bridge, Katonah or North White Plains for direct train service to Grand Central Terminal. Free weekend parking is available at these stations.

Metro-North also reminds customers that new Spring/Summer timetable took effect on Sunday, March 18. Several schedules have changed, including trains departing stations earlier than in the previous timetable.

For a detailed bus and train schedule, customers may visit:

[http://web.mta.info/supplemental/mnr/mnr\\_weather\\_info.html](http://web.mta.info/supplemental/mnr/mnr_weather_info.html)

### **Many Channels for Service Updates**

Information about the planned service change noted in this press release, and all planned service changes, is available through Metro-North Railroad's real-time service information sources:

**Email and text message service updates** – Customers are urged to sign up to receive the alerts by visiting MyMTAAlerts.com. To avoid unwanted messages, a user can tailor the messages to the specific branch, and the specific times of day.

**Metro-North Train Time app** – Customers who use the Metro-North Train Time app will see up-to-the-minute status for each upcoming train at each station. The app is available via the Apple Store for iOS devices or Google Play Store for Android along with MTA eTix - Metro-North Railroad's mobile ticketing app which allows customers to buy Metro-North tickets on their mobile device -- anytime, anywhere. As a caution, trains that start out their trips on time may experience delays en route.

**MTA.info** – The rail tab of the "Service Status" box at the left side of [www.MTA.info](http://www.MTA.info) is always the definitive source for the latest status for each branch, updated every minute. In addition, customers can visit [www.mta.info/mnr](http://www.mta.info/mnr) to see special service notices in the upper center of the page.

**@MetroNorth on Twitter** – Twitter users can follow @MetroNorth to receive updates of a similar nature to the email and text alerts, shortened to fit Twitter's format.

The above communications channels can be accessed while at home or on the go. For customers who are located at stations, Metro-North will post the latest service updates on **digital signs at station platforms** and will make **audio announcements** over public address

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systems, and **on-board announcements** made by train crews.

For those who prefer the **telephone**, information is available from the Metro-North's Customer Service Center by calling 511, the New York State Travel Information Line, and saying: "Metro-North Railroad." For customers calling from Connecticut, the number is: 877-690-5114. Those who are deaf or hard of hearing can use their preferred service provider for the free 711 relay to reach Metro-North at 511.

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